

# AI & Agentic Workflow Essentials

This course starts with providing an overview of AI concepts and workflows, machine learning, deep learning, and performance metrics. You'll learn the difference between supervised, unsupervised, and reinforcement learning; be exposed to use cases, and see how clustering and classification algorithms help identify AI business applications.

The course introduces you to the concept of autonomous, intelligent workflows that automate tasks and make decisions based on predefined rules. Learn how to design, implement, and optimize agentic workflows to improve business efficiency, streamline processes, and enhance decision-making.

## Total Duration

4 Hours

## Learning Format

Online and On-demand

## Total No. Of Certificates

Two

## Course Curriculum

### Introduction to Artificial Intelligence

Lesson 00 - Course Introduction

Lesson 01 - Decoding Artificial Intelligence

- 01 Decoding Artificial Intelligence
- 02 Meaning, Scope, and Stages Of Artificial Intelligence
- 03 Three Stages of Artificial Intelligence
- 04 Applications of Artificial Intelligence
- 05 Image Recognition
- 06 Applications of Artificial Intelligence - Examples
- 07 Effects of Artificial Intelligence on Society
- 08 Supervises Learning for Telemedicine
- 09 Solves Complex Social Problems
- 10 Benefits Multiple Industries
- 11 Key Takeaways
- Knowledge Check

Lesson 02 - Fundamentals of Machine Learning and Deep Learning

- 01 Fundamentals Of Machine Learning and Deep Learning
- 02 Meaning of Machine Learning
- 03 Relationship between Machine Learning and Statistical Analysis

- 04 Process of Machine Learning
- 05 Types of Machine Learning
- 06 Meaning of Unsupervised Learning
- 07 Meaning of Semi-supervised Learning
- 08 Algorithms of Machine Learning
- 09 Regression
- 10 Naive Bayes
- 11 Naive Bayes Classification
- 12 Machine Learning Algorithms
- 13 Deep Learning
- 14 Artificial Neural Network Definition
- 15 Definition of Perceptron
- 16 Online and Batch Learning
- 17 Key Takeaways
- Knowledge Check

### Lesson 03 - Machine Learning Workflow

- 01 Learning Objective
- 02 Machine Learning Workflow
- 03 Get more data
- 04 Ask a Sharp Question
- 05 Add Data to the Table
- 06 Check for Quality
- 07 Transform Features
- 08 Answer the Questions
- 09 Use the Answer
- 11 Key takeaways
- Knowledge Check

### Lesson 04 - Performance Metrics

- 01 Performance Metrics
- 02 Need For Performance Metrics
- 03 Key Methods Of Performance Metrics
- 04 Confusion Matrix Example
- 05 Terms Of Confusion Matrix
- 06 Minimize False Cases
- 07 Minimize False Positive Example
- 08 Accuracy
- 09 Precision
- 10 Recall Or Sensitivity
- 11 Specificity
- 12 F1 Score
- 13 Key takeaways
- Knowledge Check

## Introduction to Agentic Workflows

Introduction

Lesson 1: Introduction to Amazon Bedrock

Lesson 2: Build a Simple Cloud Based Agent

Lesson 3: Connecting Agent to External Services

Lesson 4: Guardrails in Amazon Bedrock

Lesson 5: Give the Agent a Code Interpreter

Lesson 6: Connecting Agent to Access Customer Support Repository

Lesson 7: Amazon Bedrock Console

## 5+ Skills Covered

- AI Basics
- Machine Learning Neural Networks and NLP
- Data Handling and Preprocessing
- AI Tools and Frameworks
- Problem Solving with AI